



Annual Non-Covered Services Fee

Many services provided in our office are non-covered services. This means that insurance companies do not remit payment to our practice even if they are recommended by the American Academy of Pediatrics (AAP) and are legitimate medical codes. We believe every family should utilize all these services and have decided to charge a single annual fee of \$115 per child, with a family maximum of \$275. This fee ensures all patients have access to affordable quality care and services. This fee is billed annually in March.

The NCSF includes access to the following:

1. FREE Classes/Seminars for every age group
2. Discounted CPR certification course (Avg. of \$30 cheaper than local courses)
3. Completion of prescription refill requests without an office visit
4. Unlimited medical record copies
 - a. Specialists
 - b. Legal Matters
 - c. Personal use
5. CHADIS access for well-child examinations. CHADIS is an online tool used to screen your child for developmental delays and mood disorders. We encourage every family to utilize this service.
6. Comprehensive medical advice service during office hours.
7. After-hours medical advice
8. Patient Portal Access
 - a. Request appointments
 - b. Request referrals
 - c. Medication refill requests
 - d. Access to patient medical records
9. Live Chat for appointment scheduling and medical advice!
10. Over the counter medications in office.
11. Insurance Claim Appeal/ Re-filing.
12. Billing Summaries for FSA, HSA, tax, or personal purposes.
13. Insurance account resolutions including working with your insurance company and HR specialists.
14. Health Forms
 - a. Daycare, School, Sports, Camp, etc.
 - b. HIPAA compliant digital forms providing easy access, faster completion, and securely delivered right back to your email.
15. Patient letters of medical necessity/clearance/advocacy