

## To Access Web Portal

Go to [potomacpediatrics.com](http://potomacpediatrics.com) and click

**Access Patient Portal**

OR

Use this link [https://mycw57.eclinicalweb.com/portal7320/jsp/100mp/login\\_otp.jsp](https://mycw57.eclinicalweb.com/portal7320/jsp/100mp/login_otp.jsp)

## Logging In

Type in your case-sensitive username and password.

Example-

Username: **portaltest123**

Password: **portaltest123**

**TROUBLE?** Click [Trouble logging in](#) or call our office at 301-279-6750 to find out your username or reset username/password if needed

↑  
**Reset yourself!**

## Highlighted Features (click on these tabs and take a look!)

**Dashboard** (view appointments, request refills, view medical records)

**Practice Details** ▾

**Check out this useful tab**

**My Account-** Reset Password, Current Statement

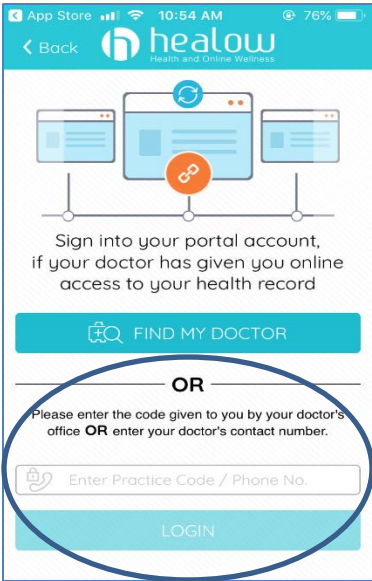
**Messages-** Referral Request, Ask Doctor

**Medical Records-** **Immunization History**

**Questionnaires**

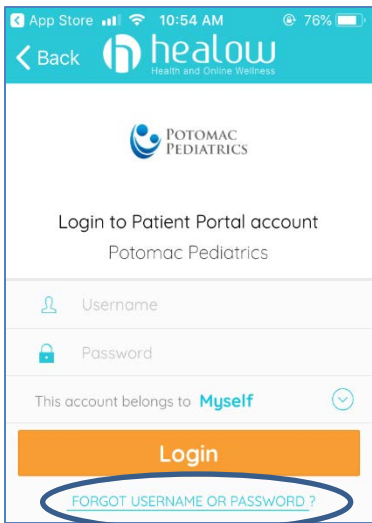
→ **You can send a message to your child's primary provider**

# Access Patient Portal via Healow App



**Step 1. Download the Healow app from the App Store**

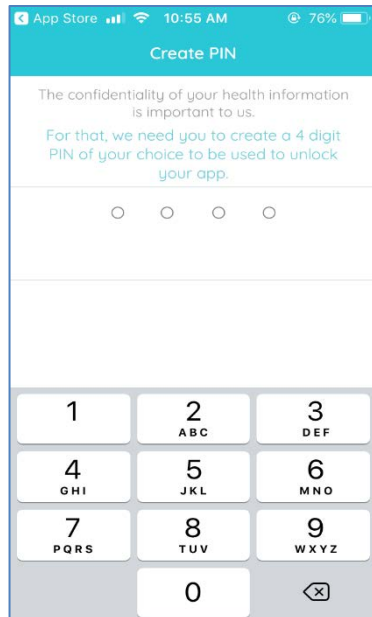
**Step 2. Enter the practice code JGICCA for Potomac Pediatrics**



**Step 3. Type in your case-sensitive username and password.**

Example-  
Username: **portaltest123**  
Password: **portaltest123**

**TROUBLE?** Click FORGOT USERNAME OR PASSWORD or call our office at 301-279-6750 to find out your username or reset username/password if needed



**Step 4. Create a four-digit pin so that when you open the app on your device, you only need to type 4 digits. i.e. 1234**

**Step 5. Browse this awesome app!**

