



Frequently Asked Questions

What if I am already a patient at Potomac Pediatrics?

- We encourage existing patients to utilize these special testing dates for ease of reporting results back to the school.

What if I do not have insurance?

- For the lab to submit your information to get the CARES act to cover the cost of your test you will need to provide your social security number when registering in the portal. Please note, this is a mandatory requirement for Potomac Pediatrics and Capital Diagnostics to get reimbursed under the CARES Act.

Will I get a bill?

- Most health insurance plans are covering all COVID-19 related visits and testing at 100% with no patient responsibility. However, out of state and/or self-funded employer plans may process your claim with some patient responsibility. We are committed to providing this service to families in the community and if we receive a claim back assigning patient responsibility, we will NOT be billing you for any balances.

What is Potomac Pediatrics experience with COVID-19 testing?

- Potomac Pediatrics partners with multiple labs to process COVID-19 PCR testing. Our team of nurses are actively collecting samples on approximately 150 patients per day in the office for our current patients. In a standard day, we are swabbing and running in-house Rapid Antigen testing as well as collecting samples for PCR testing. Most patients in our office opt to have both tests run and therefore our nurses are doing approximately 300 swabs per day!

Can I swab my own child?

- We do not allow the parents to collect the sample. If we're going to put your child through getting swabbed, we want to ensure we're getting a sample with as many cells as possible so the lab can run it. A sample with too few cells on it will be rejected from the lab. Meaning, your child would need to get tested again to return to school. We are confident that with our years of pediatric experience you will find our approach to be warm, compassionate, and efficient.

What if my child resist being swabbed?

- Just like when a child gets vaccinated, we will guide and assist you with holding techniques to ensure adequate sample collection.

My child does not go to Potomac Pediatrics and I don't want to switch pediatricians.

- Great news, you do not have to! Our partnership with Capital Diagnostics and local schools is strictly for COVID-19 testing. There is no expectation that your family will become a patient at Potomac Pediatrics. We value your established relationship with your current pediatrician and believe in continuity of care. Just think of us as a testing clinic that is available on site at the school to help keep students, families, faculty, and staff safe during these unprecedented times.

Why do I have to enter my information in more than one place?

- Potomac Pediatrics and Capital Diagnostics are two separate companies. While we are collaborating and sharing information, to offer testing to such a large volume of people we need you to participate in providing this information. Our staff is still reconciling and verifying all information entered. If we had to enter every patient's information multiple times it would limit our ability to offer community testing clinics.

What if I miss my appointment time?

- If you miss your appointment time you will have to contact your PCP or utilize an urgent care facility, where copays may apply, to coordinate testing on your own.

What if myself or my child is positive and then becomes symptomatic?

- In this case you should contact your PCP for medical advice.

Precautions: Mask are REQUIRED! Social Distancing of 6 feet per family will be enforced.

